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Accessing an FTP Server

Altispeed Technical Reference Support Document # 0003

Description

The following will show you how to connect to an FTP server. This can be useful to store information online, or to download and update a website.

Download the Software:

1. In order for you to transfer files from one computer to another we must have the necessary software installed to make those connections. Windows XP Professional and newer versions of Windows come with an FTP service built in by default. If you wish to use the native application feel free. This document will assume that you do not wish to use the native application since it is less powerful and often more difficult to setup. The software that we recommend is FileZilla, and can be downloaded at no cost to you from our website. Go to www.Altispeed.com. At the very top click on Support, then Application Download Section. The application will be available there as ASDL #0007. Download and install FileZilla

How To

1. To begin the transfer open up FileZilla.
2. In the host field type in the IP Address of your server
3. In the username field, type in your username
4. In the password field type in your password
5. In the port field type in 21
6. Press the Quick Connect button located at the right
7. At this point all of the files located on the right hand side of the screen are the files that reside on the server, and all the files on the left hand side of the screen are the files that reside on your computer.
8. If you want to transfer files from the server to your local machine, drag the desired files from the right to the left.
9. If you want to transfer files from your local machine to the server, drag the desired files from the left to the right.

**FileZilla can be setup to remember information, profiles can be configured for one touch access. To have this setup contact your Altispeed representative to schedule a service call.*

